



DIRECTORATE GENERAL OF HYDROCARBONS
(Ministry of Petroleum & Natural Gas)
Plot No.2, OIDB Bhawan, Sector 73, Noida-201301
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INVITATION TO BID – National Competitive Bid (Limited Tender/ RFP)

Directorate General of Hydrocarbons, Noida invites Sealed Competitive Bids for “Payment Gateway solutions service provider for DGH web portals” under single bid system from the following known firms, whose names are as mentioned under:

1. M/s Pay u, Gurugram.
2. M/s Bill Desk, N. Delhi.
3. M/s CC Avenues, Gurugram.

The detailed tender documents for the above are available on DGH’s website www.dghindia.gov.in and Government of India’s Public Procurement Portal <http://eprocure.gov.in/cppp/> for immediate and general information only. Any other interested vendor satisfying the PQC can request (preferably by fax or in person) the HoD (MM), DGH, OIDB Bhawan, Tower A, Plot No.2, Sector 73, Noida- 201 301, (Ph No: 0120-2472000, Fax No: 0120-2472160) to get the bid documents issued. Unsolicited bids shall not be accepted.

Bids shall be submitted by 1400 hrs on 07.04.2017.

Tender No.	Description of Item
MM-14/8/2016-DGH/ENQ-65	Payment Gateway solutions service provider for DGH web portals

Bidders are requested to go through the complete bid documents and the eligibility criteria under the Bid Rejection Criteria, Technical Specifications etc. in particular before bidding.

Pre-Qualification Criteria:

Sr. No.	Criteria	Documents to be submitted
1	Bidder should be a registered company in India under Companies Act 2013 and should have been in operation for at least three years as on closing date of tender.	Copy of the Certificate of Incorporation/ Certificate of Commencement of Business.
3	A registered company in India which is a payment gateway services provider authorized by RBI under the Payment and Settlement Systems Act, 2007 may respond to this tender as sole bidder.	Copies of Articles of Association and memorandum of understanding (MOU)

4	<p>Bidder should be able to provide following services:</p> <p>(i) Online Payment Gateways services with acceptance of Credit Cards [Visa, MasterCard, Amex, Diners], Debit Cards [Visa, MasterCard, Maestro Card, RuPay]</p> <p>(ii) Electronic Payment Gateway Services through internet banking services, covering majority of Nationalized/scheduled banks on India.</p>	<p>(i) Certification from the respective partners clearly mentioning the Contract expiry dates.</p> <p>(ii) List of partner banks on company's Letterhead by authorised signatory.</p>
6	Bidder should be PCI DSS and ISO 27001 Certified as on the date of submission of the bid.	Copies of valid PCI-DSS and ISO 27001 certificates
7	The bidder should have maintained operating profit during any two of the last three financial years (2013-14, 2014-15 and 2015-16).	Audited Financial statements or Copy of financial statement certified by Authorised Signatory
8	The bidder should have positive net worth for each of the last three financial years (2013-14, 2014-15 and 2015-16).	CA certificate to prove positive net worth during last three financial years (2013-14, 2014-15 and 2015-16).
9	Minimum annual turnover out of payment gateway business from Indian operations should not be less than Rs.1 Crore during each of the last 3 financial years (2013-14, 2014-15 and 2015-16), as per audited financial statements	Audited Financial statements certified by Authorised Signatory to be submitted.
10.	Bidder should have 03 years' experience of rendering online payment services to Public Sector as well as Private Sector organizations in India.	Copies of respective contracts/LOI/NOA, along with documentary evidence in respect of satisfactory execution of respective contracts/LOI/NOA.
11.	Bidder should have experience of rendering online payment services to at least 01 client with provision of payment option in USD/foreign currency.	Copies of respective contracts/LOI/NOA, along with documentary evidence in respect of satisfactory execution of respective contracts/LOI/NOA.
12.	Bidder should have a disaster recovery Centre and business continuation plan in place.	Documentary Proof with copy of Plan.
