

दिनांक /Dated: 25-07-2025





बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details		
बिड बंद होने की तारीख/समय /Bid End Date/Time	16-08-2025 12:00:00	
बिड खुलने की तारीख/समय /Bid Opening Date/Time	16-08-2025 12:30:00	
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	110 (Days)	
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Petroleum And Natural Gas	
विभाग का नाम/Department Name	Na	
संगठन का नाम/Organisation Name	Directorate General Of Hydrocarbons (dgh) Noida	
कार्यालय का नाम/Office Name	Oidb Bhwan, Sector-73, Noida	
वस्तु श्रेणी /Item Category	Annual Maintenance Service - Desktops, Laptops and Peripherals - Scanner (Flat Bed); Please refer to Scope of Work, Annual Maintenance Service - Desktops, Laptops and Peripherals - Multifunction Printer (Colour, Laser, Separate Drum & Tonner, Mid range); Please refer to Scope of Work, Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Monochrome, Laser, Composite Cartridge); Please refer to Scope of Work, Annual Maintenance Service - Desktops, Laptops and Peripherals - Printer (Colour, Laser, Separate Drum and Toner); Please refer to Scope of Work, Annual Maintenance Service - Desktops, Laptops and Peripherals - Desktop PC; Please refer to Scope of Work, Annual Maintenance Service - Desktops, Laptops and Peripherals - Laptop; Please refer to Scope of Work	
अनुबंध अविध /Contract Period	2 Year(s) 1 Day(s)	
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Exemption for Years of Experience and Turnover	No	
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Exemption for Years Of Experience and Turnover	Yes Complete	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria, Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	

बिड विवरण/Bid Details		
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)	
बिड लगाने की समय-सीमा बढ़ाने के लिए आवश्यक न्यूनतम सहभागी विक्रेताओं की संख्या। / Minimum number of bids required to disable automatic bid extension	1	
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7	
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No	
बिड का प्रकार/Type of Bid	Two Packet Bid	
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days	
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation	
मध्यस्थता खंड/Arbitration Clause	No	
सुलह खंड/Mediation Clause	No	

ईएमडी विवरण/EMD Detail

एडवाईजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	93155

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	26

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance securityshould be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary:

DG

Oidb Bhwan, Sector-73, Noida, NA, Directorate General of Hydrocarbons (DGH) Noida, Ministry of Petroleum and Natural Gas

(Directorate General Of Hydrocarbons)

विभाजन/Splitting

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes

- 1. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
- 2. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall upload the supporting documents to prove his eligibility for exemption.
- 3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated online in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

 4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and
- 4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Asset Details and its Distribution across the consignee /user locations <u>1753090939.pdf</u>

Consignee Wise Service Engineers/Help-Desk Personal details .: 1753090940.pdf

Annual Maintenance Service - Desktops, Laptops And Peripherals - Scanner (Flat Bed); Please Refer To Scope Of Work (20)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Type of Asset	Scanner (Flat Bed)	
Make/Brand of Assets	Please refer to Scope of Work	
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider	
Periodicity of Preventive Maintenance Services	Monthly	
Onsite Service Engineers Requirement	NONE	
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive	
एडऑन /Addon(s)		
Requirement of Resident Engineer	Yes	
Requirement of Technicians	No	

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Rakesh Bagati	201301,DGH, OIDB BHAWAN, SECTOR-73, NOIDA	20	 Number of month for resident engineers: 24 Number of Resident engineers: 2 Number of technicians: 0

Annual Maintenance Service - Desktops, Laptops And Peripherals - Multifunction Printer (Colour , Laser , Separate Drum & Tonner, Mid Range); Please Refer To Scope Of Work (14)

विवरण/ Specification	मूल्य/ Values		
कोर / Core			
Type of Asset	Multifunction Printer (Colour , Laser , Separate Drum & Tonner, Mid range)		
Make/Brand of Assets	Please refer to Scope of Work		
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider		
Periodicity of Preventive Maintenance Services	Monthly		
Onsite Service Engineers Requirement	NONE		
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive		
एडऑन /Addon(s)			
Requirement of Resident Engineer	Yes		
Requirement of Technicians	No		

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Rakesh Bagati	201301,DGH, OIDB BHAWAN, SECTOR-73, NOIDA	14	 Number of month for resident engineers: 24 Number of Resident engineers: 2 Number of technicians: 0

Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Monochrome , Laser , Composite Cartridge); Please Refer To Scope Of Work (38)

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Type of Asset	Printer (Monochrome , Laser , Composite Cartridge)	
Make/Brand of Assets	Please refer to Scope of Work	

विवरण/ Specification	मूल्य/ Values
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider
Periodicity of Preventive Maintenance Services	Monthly
Onsite Service Engineers Requirement	NONE
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive
एडऑन /Addon(s)	
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Rakesh Bagati	201301,DGH, OIDB BHAWAN, SECTOR-73, NOIDA	38	 Number of month for resident engineers: 24 Number of Resident engineers: 2 Number of technicians: 0

Annual Maintenance Service - Desktops, Laptops And Peripherals - Printer (Colour, Laser, Separate Drum And Toner); Please Refer To Scope Of Work (140)

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Printer (Colour, Laser, Separate Drum and Toner)			
Make/Brand of Assets	Please refer to Scope of Work			
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider			
Periodicity of Preventive Maintenance Services	Monthly			
Onsite Service Engineers Requirement	NONE			

विवरण/ Specification	मूल्य/ Values			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines				
एडऑन /Addon(s)				
Requirement of Resident Engineer Yes				
Requirement of Technicians	No			

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Rakesh Bagati	201301,DGH, OIDB BHAWAN, SECTOR-73, NOIDA	140	 Number of month for resident engineers: 24 Number of Resident engineers: 2 Number of technicians: 0

Annual Maintenance Service - Desktops, Laptops And Peripherals - Desktop PC; Please Refer To Scope Of Work (361)

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Desktop PC			
Make/Brand of Assets	Please refer to Scope of Work			
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider			
Periodicity of Preventive Maintenance Services	Monthly			
Onsite Service Engineers Requirement	NONE			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				

विवरण/ Specification	मूल्य/ Values
Requirement of Resident Engineer	Yes
Requirement of Technicians	No

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Rakesh Bagati	201301,DGH, OIDB BHAWAN, SECTOR-73, NOIDA	361	 Number of month for resident engineers: 24 Number of Resident engineers: 2 Number of technicians: 0

Annual Maintenance Service - Desktops, Laptops And Peripherals - Laptop; Please Refer To Scope Of Work (47)

विवरण/ Specification	मूल्य/ Values			
कोर / Core				
Type of Asset	Laptop			
Make/Brand of Assets	Please refer to Scope of Work			
Status of Annual Maintenance Service Provider	OEM Authorised Service Provider			
Periodicity of Preventive Maintenance Services	Monthly			
Onsite Service Engineers Requirement	NONE			
Basic Maintenance of OS, Office Suite, Drivers Update and Patch update on client compute machines	Inclusive			
एडऑन /Addon(s)				
Requirement of Resident Engineer	Yes			
Requirement of Technicians	No			

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	ਧਗ/Address	संसाधनों की मात्रा / Number of each Asset for AMC	अतिरिक्त आवश्यकता /Additional Requirement
1	Rakesh Bagati	201301,DGH, OIDB BHAWAN, SECTOR-73, NOIDA	47	 Number of month for resident engineers: 24 Number of Resident engineers: 2 Number of technicians: 0

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तै/Buyer Added Bid Specific Terms and Conditions

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

The bidder must be an **authorized service provider** for:

a.Acer/HP/Dell for Desktops and Laptops

HP/Canon for Printers and Scanners

Bid-specific **Manufacturer Authorization Forms (MAF)** from relevant OEMs are to be submitted.

b.Bidder must provide an undertaking to provide maintenance support for all ite ms mentioned in Annexure I.

c.Bidders must have its own service centre in NCR region i.e. New Delhi/ Gauta m Buddha Nagar/Faridabad/ Gurugram/ Ghaziabad.

d.The Bidder must have successfully executed / completed at least one single or der of 80% of the Estimated Bid Value or 2 orders each of 50% of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for AMC services of Hardware maintenance of similar items i.e. PCs, Printers, MFDs etc. during la st three (3) financial years. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of S imilar Services along with names, address and contact details of clients shall be uploaded with the bid for verification, if required, by the DGH.

Documentary evidence in support of above criteria a) to d) should be submitted.

Common IP Addresses: Bidders may please note that GeM is capturing and sho

wing the IP addresses used by the Buyer and the Bidder(s) /Seller(s). The receiv e d bids having matching/common IP address with eith er Bidder(s)/Seller(s) or Buyer, shall be outrightly rejected & shall not be considered for further evaluation

Any equipment that completes its warranty period during the AMC tenure shall be included under the AMC from the date of warranty expiry, and payment for such equipment shall be made on a pro-rata basis for the remaining AMC period.

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2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

3. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

DIRECTORATE GENERAL OF HYDROCARBONS payable at NEW DELHI

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

4. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

5. Generic

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

6. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

DIRECTORATE GENERAL OF HYDROCARBONS payable at NEW DELHI

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

7. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
- 16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the सामान्य नियम और शर्तं/General Terms and Conditions, conditions stipulated in Bid and

Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तै/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---